

# Landlord

## Conversation

**A:** Hello?

**B:** Hi, this is *James* in *unit 3g*.

**A:** What can I do for you *James*?

**B:** I'm sorry to bother you but,  
there's a problem **with the water heater**.

**A:** What's wrong with it?

**B:** **I can't get any hot water.**

**A:** How long has it been like that?

**B:** **About two days. I really need hot water.**

**A:** Did you try **restarting** it?

**B:** Yes, but it didn't work.

**A:** Alright, I'll send someone to take a look at it.

**B:** Thank you very much.

**A:** Sure. Sorry about the inconvenience.

**B:** It's okay. Thanks again. Good bye.

## Situations

- The faucet leaks.
- There are lots of cockroaches.
- There is no hot water.
- The heater is broken.
- The upstairs neighbors are noisy.
- There are cracks in the walls.
- There are mice in the apartment.
- There is mold on the walls.
- Your key broke off in the lock.
- The stove leaks gas.
- The window is broken.



### Questions:

Do you rent or own?

How big is your place?

What's your landlord like?

Does your building allow pets?

Would you rather rent or own?

How do you get along with your neighbors?

How did you find your apartment?

What's your neighborhood like?